

Control Tower – Bind MOC



Step 1

Click your **Username** > **“Personal Info”** to bind “My OOCL Centre (MOC)” account in order to perform booking actions on FreightSmart.

The screenshot shows the OOCL FreightSmart user interface. At the top, the logo and tagline 'We take it personally' are on the left, and navigation links for 'Help Center', 'Contact Us', and '语言' (Language) are on the right. A red circle with the number '1' highlights the 'Username' dropdown menu. Below the navigation bar, there are links for 'Place Order', 'Reefer Channel', 'Extra D&D', and 'My OOCL Center'. The main content area is divided into a left sidebar and a main panel. The sidebar has a red circle with the number '2' next to the 'Personal Account Settings' section, where 'Personal Info' is highlighted with a blue box and a hand icon. The main panel shows the user's profile for 'PlumSmart', including fields for 'Username' and 'Company', and status indicators for 'Associated' and 'Access Right Details'. Below the profile, there are sections for 'To-Do List (0)' and 'Notices (0)', both showing 'No Items in the List' and 'No Unread Message' respectively, with 'View More' links.

Step 2

In “Personal Info” page, click “Authorization Binding”.

Personal Account Settings

- Personal Info
- Address Book
- Booking Template Management
- Password Setting
- Notices
- To-Do List

Promotion

- Coupon(s)

Personal Info.

* Country/Region

* Name

* Username

* Phone No.

* Email

QQ

WeChat

My OOCL Center User ID

Step 3a

Please make sure the registered company of your MOC account is the same as that of FreightSmart, you can follow below steps in order to bind account successfully.

The registered company of your My OOCL Center User ID and that of FreightSmart account do not match.

Steps to fix:

1. Input another My OOCL Center User ID that is registered under the same company as this FreightSmart account.
2. Send a request via ["Contact Us"](#) to update the company registered on FreightSmart to match the registered company of your My OOCL Center User ID.
3. If a) you are managing bookings for this My OOCL Center User ID as a third party and; b) you are a shipping party on the booking, you can proceed with bookings via My OOCL Center.

If the problem persists, please contact helpdesk@cargosmart.com for assistance.

* User ID

* Password

Authorization Binding

* Phone No.

* Email

QQ

WeChat

My OOCL Center User ID

Modify

Step 3b

Input your **“My OOCL Center User ID”** and **“Password”**, and then click **“Authorization Binding”**.

The screenshot displays the 'Personal Info.' section of a user profile. A modal window titled 'Binding' is open, containing the following elements:

- * User ID:** A text input field containing 'MOC User ID', highlighted with a blue border.
- * Password:** A password input field with masked characters (dots) and a clear icon (X).
- Authorization Binding:** A red button with a hand cursor icon, positioned below the password field.

Below the modal, the main profile form includes:

- * Email:** 'test@test.com' with a green checkmark and a 'Change Email' button.
- QQ:** An empty text input field.
- WeChat:** An empty text input field.
- My OOCL Center User ID:** 'badmin' with an 'Authorization Binding' button.
- Modify:** A large red button at the bottom center.

Step 4a

Click “Modify” to save changes.

Personal Info.

Personal Info.

* Country/Region ✓

* Name ✓

* Username ✓

✓ Association Binding Successful ✕

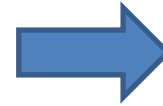
* Phone No. ✓

* Email ✓

QQ

WeChat

My OOCL Center User ID



Personal Info.

* Country/Region ✓

* Name ✓

* Username ✓

✓ Saved Successfully ✕

* Phone No.

✓

* Email ✓

QQ

WeChat

My OOCL Center User ID

