

Control Tower – Booking Menu



View Booking Details

Before booking acknowledgment:

You can find your bookings under “**Booking**” tab by clicking “**New**” or entering “**Order No.**”/ “**Booking No.**” to search directly.

Control Tower
Q One Page

Order

Booking

Cargo Tracking +

Document

Extra D&D Record

New
3

Pending
0

Confirmed
1

Cancelled
0

Order No.

Booking No.

BL No.

Cntr No.

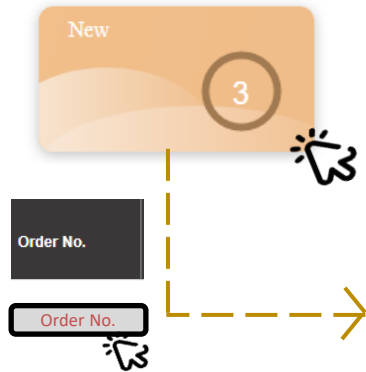
Search

New (3)

Please review MOC permission setup to ensure manage booking function can be enabled in FreightSmart.

Booking No.	Order No.	Cntr Type Info	POR	FND	E
Booking No.	Order No.	20GP X 1	Hong Kong, Hong Kong, China	Long Beach, Los Angeles, California, United States	2022-07-1 14:28
Booking No.	Order No.	20GP X 1	Hong Kong, Hong Kong, China	Laem Chabang, Chon Buri, Thailand	2022-07-1 11:08
		20GP X 1			2022-07-1

Before booking acknowledgment (i.e., bookings under “**New**” status):
 You can view order details on FreightSmart by clicking “**Order No.**” under booking tab.



My Orders / Order Details
Order No. Order No. Order Date: 2022-08-01 13:43

	20GP
Available for Booking	1
Total Ordered	1

Note: Any order adjustment or all/ partial cancellation may incur cancellation fee, that is CNY1000 per TEU.

Sailing

Origin	POL	POD	Destination	Est. Transit Time	Traffic Mode	Cargo Type	SVWD
				8days	CY-CY	FAK	OOCL NAGOYA 172S/KTX2

Payment Info.

Charge Type	Pre-Paid/Collect	Qu...	Unit	Unit Price	Subtotal
No Data					

Cancellation Fee:

Ocean Freight with Origin Surcharges:

Rate

ⓘ Heavy Weight Charge may be applicable to 20GP shipment unless otherwise specified

Before booking acknowledgment (i.e., bookings under “**New**” status):
 You can only view booking details on FreightSmart by clicking “**Booking No.**” under booking tab.

My Orders/Booking Details

Order Info

Order No. Confirmed Order Date: 2022-07-12 10:57:16

Origin	POL	POD	Destination	Est. Transit Time	Traffic Mode	Cargo Type	SVVD
ETD 2022-08-17 11:00 Hong Kong, Hong ... HKG02	ETD 2022-08-17 11:00 Hong Kong	ETA 2022-08-20 19:00 Laem Chabang	Laem Chabang, C... LCB10	3days	CY-CY	FAK	OOCL NAGOYA 171S/IKTX2

8896433170
(New)

Shipping Parties

Party	Company Name	Company Address	Phone No.
Booking Party	Info.	Info.	Info.
Forwarder/ Agent at Origin	Info.	Info.	Info. Email
Shipper	Info.	Info.	Info.

After booking acknowledgment:

Bookings status will be updated to Pending / Confirmed and they can be viewed under **“Pending”** / **“Confirmed”** tab or entering **“Order No.”** / **“Booking No.”** to search directly.

Control Tower
Q One Page

Order

3

Booking

0

Cargo Tracking +

1

Document

0

Extra D&D Record

0

Search

New (3)

! Please review MOC permission setup to ensure manage booking function can be enabled in FreightSmart.

Booking No.	Order No.	Cntr Type Info	POR	FND	E
Booking No.		20GP X 1	Hong Kong, Hong Kong, China	Long Beach, Los Angeles, California, United States	2022-07-1 14:28
Booking No.		20GP X 1	Hong Kong, Hong Kong, China	Laem Chabang, Chon Buri, Thailand	2022-07-1 11:08
		20GP X 1			2022-07-1

1

Control Tower
 Cart
 To-Do List
 Notices

In order to perform booking actions, you are required to bind your account to a My OOCL Center account.

Warning

This account is not yet bound to a My OOCL Center account. Please go to the personal information page to do the account binding.

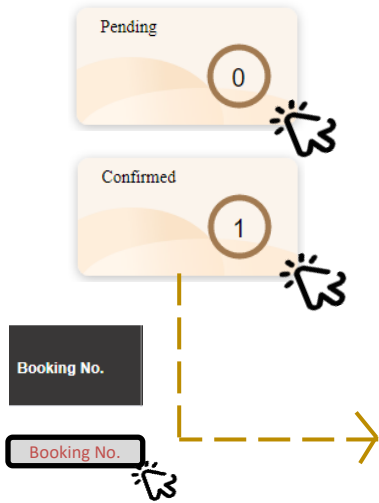
Cancel **Go**

Booking No.	CntrType Info	POR	PNR	Booking Created Time	SI Cutoff	SI Status	VGM Cutoff	Cargo Cutoff
40HQ X 1	Hong Kong, Hong Kong, China	Lat Krabang, Thailand		2022-07-12 14:30	2022-07-27 13:00 HKT	Partially Received	2022-07-26 09:00 HKT	2022-07-26 23:00 HKT

REMARK:

Warning will pop up if My OOCL Center ID is not bound yet. Please bind your MOC ID under “Personal Info” or simply click “Go” to be redirected to do account binding.

After booking acknowledgment (i.e., bookings under **“Pending”**/ **“Confirmed”** status):
By clicking **“Booking No.”**, you will be redirected to MOC to view more details.



The screenshot shows the OOCL 'Shipment Details' page. At the top, the OOCL logo and tagline 'We take it personally' are visible. The page includes a navigation menu with options like 'Schedules', 'Verified Gross Mass', 'Documentation', 'Invoices and Payment', 'Tracking', 'Reporting', 'Service Request', 'Rate and Tariff', 'Administration', 'FreightSmart', 'EIR', 'EIR Query', 'Booking 2.0', and 'CargoSmart Blockchain (Beta)'. A search bar is present with the text 'Search by'. A yellow callout box states: 'You can submit Service Request to OOCL Online, i.e. Amend Booking, Arrange Haulage Appointment or Change Destination etc. Click > Submit Service Request > button to view all available Service Requests for the shipment.' The main content area is titled 'Shipment Details - Booking No.' and shows the following information:

- Shipment Information:**
 - Carrier: OOCL
 - Status: Confirmed (Legal Disclaimer)
 - Booking Status Remark: Shipment Confirmed
 - Internet Booking Reference Number: CS5718473656
 - Status of Container: Not Covered
- Shipping Instructions:**
 - SI Cutoff Time: 17 Aug 2022, 13:00 HKT
 - SI Status: Not Received
 - Internet SI Reference Number:
- Customer Information:**
 - Linked Reference Number:
- Advance Manifest Required:** Not Required
- Cargo Cutoff Time:** 16 Aug 2022, 23:00 HKT
- Container Pickup Check Code:** 3928
- Block Code:**
- OOCL Required Document Status:**

Below this is the 'Associate Parties' section, which is divided into two columns: 'Shipper' and 'Booking Party'. Both columns contain a large grey box with the text 'Shipment Information' and 'Booking Party Information' respectively. Below this are 'Reference Numbers' and 'Vessel and Haulage Information' sections.

Cancelled orders can be found under “**Cancelled**” tab after confirmation.
(Please refer to [User Guide \(oocl.com\)](#) “**How to do Booking Cancellation**” for detailed steps.)

Control Tower

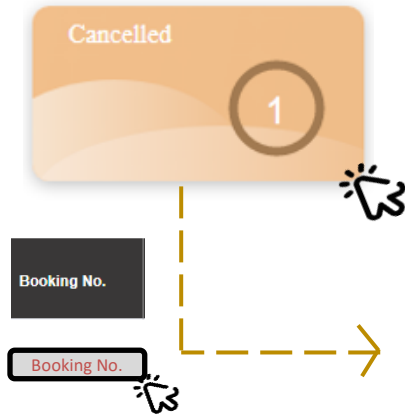
Order	Booking	Cargo Tracking +	Document	Extra D&D Record
New 3	Pending 0	Confirmed 0	Cancelled 1	

SI Cutoff: 2022-03-13 To: 2022-09-13 Order No. [] Booking No. [] BL No. []

Search

- Control Tower
- Cart
- To-Do List
- Notices

For bookings under “Cancelled” status:
By clicking “Booking No.,” you will be redirected to MOC to view more details.



The screenshot shows the OOCL Shipment Details page. At the top left is the OOCL logo with the tagline "We take it personally". The top right contains navigation links: "My OOCL Center", "Contact Us", "e-Subscription", "Help", and "Sign Off". Below the logo is a navigation menu with items like "Schedules", "Verified Gross Mass", "Documentation", "Invoices and Payment", "Tracking", "Reporting", "Service Request", "Rate and Tariff", "Administration", "FreightSmart", "EIR", "EIR Query", "Booking 2.0", and "CargoSmart Blockchain (Beta)". A yellow button on the right says "Submit your Service Request to OOCL Online.".

The main content area is titled "Shipment Details" and includes a search bar with "Booking No." entered. Below the search bar, the "Shipment Information" section shows:

- Carrier: OOCL
- Status: **Cancelled (Legal Disclaimer)** (highlighted with a blue box)
- Cancel Reason: Booking for the requested vessel is closed
- Booking Status Remark:
- Internet Booking Reference Number: CS6352016841
- Status of Container: Not Covered

The "Shipping Instructions" section shows:

- SI Cutoff Time: 15 Jul 2022, 17:00 CCT
- SI Status: Not Received
- Internet SI Reference Number:

The "Customer Information" section shows:

- Linked Reference Number:

The "Advance Manifest Required" section has a table with columns "Country" and "Reason". Below it, the "OOCL Required Document Status" section is empty.

The "Associate Parties" section shows a table with columns "Shipper" and "Booking Party". The "Shipper" column contains a button labeled "Shipper Information" (highlighted with a black box). The "Booking Party" column contains a button labeled "Booking Party Information" (highlighted with a black box). Below this table, the "Consignee" and "Forwarder" columns are visible.

The "Reference Numbers" section shows:

- Linked Reference Number:
- Booking Number: **Booking No.** (highlighted with a black box)
- Bill of Lading Number:

View Booking & Cutoff Schedule

Step 1

You can view cutoff time of your bookings under “**SI Cutoff**”, “**VGM Cutoff**” and “**Cargo Cutoff**” columns.

You can also click “**booking number**” to view shipment details in MOC.

Confirmed (43)

Please review MOC permission setup to ensure manage booking function can be enabled in FreightSmart.

Booking No.	Order No.	BL No.	Cntr No.	CntrType Info	POR	FND	Booking Created Time	SI Cutoff	SI Status	VGM Cutoff	Cargo Cutoff	Action
Booking No.	Order No.			40GP X 2	Shanghai, China	Long Beach, Los Angeles, California, United States	2022-07-12 14:58	2022-07-15 14:00 CST	Not Received	2022-07-17 02:00 CST	2022-07-17 04:00 CST	Cargo Tracking + Buy Extra D&D Submit SI Cancel Booking
Booking No.	Order No.			20GP X 1	Hong Kong, Hong Kong, China	Laem Chabang, Chon Buri, Thailand	2022-07-12 14:43	2022-07-27 13:00 HKT	Not Received	2022-07-26 09:00 HKT	2022-07-26 23:00 HKT	Cargo Tracking + Buy Extra D&D Submit SI Cancel Booking

Step 2

You will be redirected to MOC to view shipment details after clicking the **“Booking Number”** from previous page. You can also view **“Cargo Cutoff Time”** and **“SI Cutoff Time”** under Shipment information.

Shipment Details

Submit your **Service Request** to OOCL Online.

Search by ▼ Expand

Shipment Details - Booking Number Booking No. [Back to Functional View](#)

Last Modified: 12 Jul 2022, 18:10 Local

Shipment Information

<p>Carrier: OOCL</p> <hr/> <p>Status</p> <p>Booking Status: Confirmed (Legal Disclaimer)</p> <p>Booking Status Remark: Shipment Confirmed</p> <p>Internet Booking Reference Number: CS4989709550</p> <p>Status of Container: Not Covered</p> <hr/> <p>Shipping Instructions</p> <p>SI Cutoff Time: 27 Jul 2022, 13:00 HKT</p> <p>SI Status: Not Received</p> <p>Internet SI Reference Number:</p> <hr/> <p>Customer Information <small>Tip</small></p> <p>Linked Reference Number:</p>	<p>Advance Manifest Required</p> <p>Not Required</p> <hr/> <p>Cargo Cutoff Time: 26 Jul 2022, 23:00 HKT</p> <p>Container Pickup Check Code: 4460</p> <p>Block Code:</p> <hr/> <p>OOCL Required Document Status</p>
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Buy Extra D&D



You can proceed to “Buy Extra D&D” in the “Action” column. (please refer to [User Guide \(oocl.com\)](#) “How to Buy Extra D&D?” for detailed steps to buy Extra D&D)

Confirmed (2)

Please review My OOCL Center permission setup to ensure manage booking function can be enabled in FreightSmart.

Booking No.	Order No.	Bill of Lading No.	Cntr No.	Cntr Type Info	POR	FND	Booking Created Time	SI Cutoff	SI Status	VGM Cutoff	Cargo Cutoff	Action
Booking No.	Order No.	Bill of Lading No.	20GP X 1		Hong Kong, Hong Kong, China	Laem Chabang, Chon Buri, Thailand	2022-07-12 14:43	2022-07-27 13:00 HKT	Received	2022-07-26 09:00 HKT	2022-07-26 23:00 HKT	Cargo Tracking + Buy Extra D&D Submit SI Submit VGM Submit Other Documents Cancel Booking

You can view all your D&D application record in “Extra D&D Record”.

Control Tower

Q One Page Summary

Order	Booking	Cargo Tracking +	Document	Extra D&D Record
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Booking No.
 Status
 Application Date
 To

Search

Booking No.	Cntr Type and Quantity	Service/ Vessel/ Voyage	Origin	Destination	Origin/ Destination	Applicati... Date	Default Free Time	Requested Total Free Time	Application Status
Booking No.	20GP x 1	KTX2-OOCL NAGOYA-171-S	Hong Kong, Hong Kong, China	Laem Chabang, Chon Buri, Thailand	Origin	2022-07-12 18:09:14	DND: 7days	DND: 14days	Completed

Submit Booking Documents

You will be redirected to MOC to submit required information and documents.

Late SI will be alert if SI is not submitted after the cut off time:

SI Cutoff	SI Status
2022-06-18 06:00	Not Received
Late SI	

Mouse Over to check Count down to SI cut off

Control Tower

Order | Booking | Cargo Tracking + | Document | Extra D&D Record

New (2) | Pending (0) | Confirmed (3) | Cancelled (2)

SI Cutoff: 2022-04-09 To: 2022-10-09

Order No. | Booking No. | Bill of Lading No. | Cntr No.

Search

Confirmed (3)

Please review My OOCL Center permission setup to ensure manage booking function can be enabled in FreightSmart.

Booking No.	Order No.	Bill of Lading No.	Cntr No.	CntrType Info	POR	FND	Booking Created Time	SI Cutoff	SI Status	VGM Cutoff	Cargo Cutoff	Action
<input type="text"/>	<input type="text"/>			20GP X 1	Hong Kong, Hong Kong, China	Bangkok, Thailand	2022-08-09 16:30	2022-08-17 13:00 HKT	Not Received	2022-08-3 13:30 HKT	2022-08-3 08:00 HKT	Cargo Tracking + Buy Extra D&D Submit SI Submit VGM Submit Other Documents Cancel Booking
<input type="text"/>	<input type="text"/>			40GP X 1 20GP X 1	Hong Kong, Hong Kong, China	Laem Chabang, Chon Buri, Thailand	2022-08-02 11:37	2022-09-02 13:00 HKT	Received	2022-09-0 08:30 HKT	2022-09-0 11:30 HKT	Cargo Tracking + Buy Extra D&D Submit SI Submit VGM Submit Other Documents Cancel Booking

SI Cutoff in 187:59:56

You will be redirected to MOC to submit SI.

Action

- Cargo Tracking +
- Buy Extra D&D
- Submit SI**
- Submit VGM
- Submit Other
- Documents
- Cancel Booking



OOCL
We take it personally

My OOCL Center Contact Us e-Subscription Help Sign Off

Schedules Verified Gross Mass Documentation Invoices and Payment Tracking Reporting Service Request Rate and Tariff Administration FreightSmart EIR EIR Query Booking 2.0 CargoSmart Blockchain (Beta)

Shipping Instructions Submission

My Favorite Templates: **Select** Go

* Required.

Shipper *

Desired Text on B/L: *Tip*

Shipper

EORI Number:

Japan Customs Code:

CN24 Enterprise Code:

Indian24 Permanent Account Number:

Importer/Exporter Code:

Booking Number *

Booking No.

Bill of Lading Number

SI has already been submitted for booking 8997197560.

Export References

Rate Type: Rate Reference Number:

Carrier Rate Reference Number: **00115609**

User Reference Type: **Select** (If 'Other', please specify.)

User Reference Number:

Consignee *

To Order

Desired Text on B/L: *Tip*

EORI Number:

Japan Customs Code:

CN24 Unified Social Credit Identifier Organization Code Enterprise Code

Indian24 Permanent Account Number:

Importer/Exporter Code:

Forwarder

Desired Text on B/L: *Tip*

Forwarder

EORI Number:

FMC Number:

Notify Party

Desired Text on B/L: *Tip*

Also Notify Party

1. Desired Text on B/L: *Tip*

Please refer to [MOC user guide](#) for detailed steps

You will be redirected to MOC to submit VGM.

Action

- [Cargo Tracking +](#)
- [Buy Extra D&D](#)
- [Submit SI](#)
- [Submit VGM](#)
- [Submit Other](#)
- [Documents](#)
- [Cancel Booking](#)



My OOCL Center Contact Us e-Subscription Help Sign Off

Schedules Verified Gross Mass Documentation Invoices and Payment Tracking Reporting Service Request Rate and Tariff Administration FreightSmart EIR EIR Query Booking 2.0 CargoSmart Blockchain (Beta)
VGM User Guide

VGM Declaration

Details

Booking Number: Booking No. [Retrieve Shipment](#)

Port of Loading: * Hong Kong (HKHKG)

Vessel Voyage: OOCL NAGOYA 172
[Vessel] [Voyage]

Party Information

Shipper : Add this company to Address Book

Name: Shipper Authorized Person Signature: * Tip City: Penang

Phone: Address Address: Address

Country / Region: Malaysia State/Province: Pulau Pinang Postal Code: Tip

Container Information

Container Number *	Weighing Method * Tip	Verified Gross Mass *	VGM Reference Tip	Weighing Date	Actions
1 Tip	Select	Select	Tip	Tip	Tip

[Add Container](#)

Cancel
Save as Draft
Next

Please refer to [MOC user guide](#) for detailed steps

You will be redirected to MOC to submit other documents.

Action

- [Cargo Tracking +](#)
- [Buy Extra D&D](#)
- [Submit SI](#)
- [Submit VGM](#)
- [Submit Other Documents](#)
- [Cancel Booking](#)



Submit your Service Request to OOCL Online.

Shipment Folder Search

Search by Expand

Booking #	B/L #	Container #	Vessel Voyage	Origin	Port of Load	Port of Discharge	Destination
Booking #			OOCL NAGOYA 172S	Hong Kong, Hong Kong	Hong Kong 31 Aug 2022, 17:00 HKT (estimated)	Laem Chabang 10 Sep 2022, 19:00 THT (estimated)	Laem Chabang, Chon Buri, Thailand

Details of the Shipment Folder

Required by OOCL Provided by OOCL User-Defined									
All	Document Name	Booking Number	Received on <small>Tip</small>	Uploaded Time <small>Tip</small>	Uploaded from	Description/Remarks	Document Status	Actions	
<input type="checkbox"/>	DG Certificate for Stop Off (North America Only)	8897197560					Requested		
<input type="checkbox"/>	Commercial Invoice	8897197560					Requested		
<input type="checkbox"/>	SCA Certificate	8897197560					Requested		
<input type="checkbox"/>	Wet Battery Vibration, Pressure Differential Test	8897197560					Requested		
<input type="checkbox"/>	Verified Gross Mass	8897197560					Requested		
<input type="checkbox"/>	Oil, Moisture Content Certificate for Seed Cake	8897197560					Requested		
<input type="checkbox"/>	AES (for US laden cargo)	8897197560					Requested		
<input type="checkbox"/>	GHS Label	8897197560					Requested		
<input type="checkbox"/>	Vehicle Non-Haz Statement (IMDG SP-961)	8897197560					Requested		
<input type="checkbox"/>	Shipping Instruction/BL Master	8897197560	11 Aug 2022, 09:17 HKT		OLL Logistics (Malaysia) Sdn Bhd (694892-U)		Verified		

Add Document

Submit Service Request | Document Pouch

Please refer to [MOC user guide](#) for detailed steps

Cancel Booking

To cancel a booking, you can click “Cancel booking”. Please refer to [User Guide \(oocl.com\)](#) > “How to do Booking Cancellation” for detailed steps.

Control Tower

Order
Booking
Cargo Tracking +
Document
Extra D&D Record

New 2

Pending 0

Confirmed 2

Cancelled 2

SI Cutoff To Order No. Booking No. Bill of Lading No. Cntr No.

Search

Confirmed (2)

! Please review My OOCL Center permission setup to ensure manage booking function can be enabled in FreightSmart.

Booking No.	Order No.	Bill of Lading No.	Cntr No.	CntrType Info	POR	FND	Booking Created Time	SI Cutoff	SI Status	VGM Cutoff	Cargo Cutoff	Action
8896984100	E00066485			40GP X 1 20GP X 1	Hong Kong, Hong Kong, China	Laem Chabang, Chon Buri, Thailand	2022-08-02 11:37	2022-09-0 13:00 HKT	Received	2022-09-0 08:30 HKT	2022-09-0 11:30 HKT	Cargo Tracking + Buy Extra D&D Submit SI Submit VGM Submit Other Documents Cancel Booking