

# **Order Adjustment**

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#### Step 1

#### Input order information in "Order" page, and then click "Search"

**Control Tower** Q One Page Summary Order Booking Cargo Tracking + Extra D&D Record Document NOR GENERAL ✓ REEFER Buttons for quick filter Cancelled Pending for Advanced Payment Available for Booking Booked Online Date & Time Order Booking 2022-05-15 2022-07-15 То Payment No. No. Status Order Status Voyage No. Vessel User Name Search لكناً: Total Order(s):4 Record(s) Export data Order will be cancelled automatically if no online payment settlement or no booking submission before expiry.



#### **Step 2** Click "**More**" on specific order number to proceed to order adjustment





#### Step 3

Input new quantity to be added on existing order, and then click "Request to Change Order"

Enter Cntr Change Count

Cntr Type	Ocean Freight	Total Count(Origin)	Booked Count	Available Booking Count	Total Count(Current)	Total Available Space
20GP	Rate	1	0	+ − 2 +	2	
40GP	Rate	1	0	<u> − 2 +</u>	2	22
40HQ	Rate	0	0	<b>2</b> − 0 +	0	







## Step 4

## Review the details before confirming the changes

Adjust Order				×
				_
	Before		After	
Total	Rate	Total	Rate	
Online Already Paid(Full)	Surcharges	Online Payment Amount(Full)	Surcharges	
To Be Paid (Offline)	Rate + Surcharges	To Be Paid (Offline)	Rate + Surcharges	
		Cancellation Fee: Cancellation Fee Remission:	Cancellation Fee	
	Cancel Change	Confirm Change		



# **Step 5** Changes in Order will be reflected immediately once confirmed

#### My Orders / Order Details Order No.: E00066464 Order Date: 2022-07-29 14:02 20GP **40HQ 40GP** Amount Paid Available for Booking 0 2 2 CNY 0 Total Ordered 2 2 0 Note: Any order adjustment or all/ partial cancellation may incur cancellation fee, that is CNY1000 per TEU. Order Adjustment **Book Now** Sailing POL POD Est. Transit Time Origin Destination Traffic Mode Cargo Type SVVD

#### REMARK:

For order cancellation, please refer to <u>User Guide (oocl.com)</u> "Order Cancellation" for more detailed steps